



General Product Warranty Information

Ocean water storage tanks purchased from an authorized dealer with proper Invoice/ bill and duly registered the warranty details against the QR code are warranted against all manufacturing defects for period specified in warranty period calculated from the date of purchase invoice. The defective tank received by us along with this warranty card and original purchase invoice within the warranty period, will be repaired/replaced through our nearest dealer. Any defects in materials or workmanship during this period will be repaired at our service centers, with the customer responsible for a service charge and any costs for parts and labor. This warranty does not extend to cover any tank failure resulting, wholly or partially, from the following causes:

1. **Improper Installation:** If the tank was installed incorrectly or not according to the manufacturer's guidelines.
2. **Misuse or Negligence:** Issues arising from misuse, neglect, or improper handling of the tank.
3. **External Factors:** Damage caused by external factors such as accidents, natural disasters, or extreme weather conditions.

4. **Unauthorized Modifications:** Any alterations or modifications made to the tank without manufacturer approval.
5. **Lack of Maintenance:** Problems resulting from inadequate or lack of regular maintenance as specified by the manufacturer.
6. **Normal Wear and Tear:** Deterioration or wear expected over time due to the tank's regular use and aging, not necessarily due to a manufacturing defect.
7. **Failures resulting from the storage of chemicals:** The warranty does not cover that are not explicitly approved or specified by the manufacturer for use with the tank. Avoid using contaminated water, specifically underground bore well water with TDS levels above 200PPM, and refrain from storing chemicals inappropriately

NOTE: If the tank needs replacing, the warranty won't apply if it's moved or transferred. To get a replacement, you have to send the tank back to the factory with shipping costs covered, and the manufacturing identification calendar on the tank must be in good shape. Also, 20% depreciation per year from the purchase date will be deducted from the original invoice value for the replacement, the company in no way is responsible for loss and delays occurred by the dealer/customer. In such cases, the decision of the authorized technician or technical head of the company will be final and binding to the dealer/customer. The replacement compensation terms (in case of manufacturing defects only) is limited maximum up to replacement substitution of item with the same category/range and stands limited only up to the sales price given in the invoice of that date. The company reserves the right to change the shape, dimension, color, model etc. of our products without any prior notice. The disputes, if any, will be settled under the jurisdiction of Trissur District Court only.

INSTRUCTION FOR INSTALLATION OF POLYETHYLENE WATER TANK

1. The installation of Water Tank should be done under the direct supervision of a licensed plumber and also as per the guidelines given below.
2. Before installation water tank should be filled with full water for a minimum of 4 hours to confirm and identify the leakage due to any reason. In case of any leakage please inform to your dealer distributor immediately. If leakage is observed after installation but without the water leakage test as above, the company will only repair the water tank. No replacement will be given under any circumstances.
3. The flat base of water storage tank should be fully supported over its whole bottom area by a durable, rigid, flat and level platform sufficiently strong to withstand without deflection. In case the tank is placed on a suitable platform the material used shall be corrosion resistant.
4. Polyethylene water tanks are for storing water but not recommend for water transportation in vehicles. The following water Tanks are not recommended for use as underground sumps. Avoid using contaminated water, specifically underground bore well water with TDS levels above 200PPM, and refrain from storing chemicals inappropriately.
5. Holes must be drilled as per the size of the pipe with proper tools like Hole Saw Cutter or successful scientific methods to be used.
6. The outlet and washout connections should be drilled at least 25 mm from the bottom of the tank, must have solid support to avoid

the pressure and jerking which may cause leakage or damage in the long run.

7. Ensure that the tank is well secured by proper anchoring it to a supporting.
8. Use rubber gasket between the check nuts of the pipe fittings on both sides without applying joining compounds or putty and should not be over tightened. Teflon tape may be wrapped around the threaded portions of valves and connections to act as a sealant to prevent leakage.
9. Tanks should not be installed very close to heaters, furnaces or other direct sources of heat where environment pollution / over heat may result cracking, hardening or fading color. (The tanks are designed for overhead above ground uses in atmospheric temperature range of + 1°C to +50°C only).